



As a part of your Patient-Centered Medical Home Neighborhood, we welcome you to our Specialty Practice!

We are partnering with your Primary Care Physician (PCP) who is your *Patient Centered Medical Home*. We are sharing their commitment to effectively and efficiently work together to manage your care. As your Specialist, we will be sharing information about your condition and provide recommendations, guidance and periodic follow-up.

We trust you as our patient to:

- Keep your appointments as scheduled or call and let us know when you are unable to keep your appointment.
- Make healthy decisions about your daily habits and lifestyle
- Seek the advice of your PCP before you see other physicians.
- Follow the care plan that is agreed upon-or let us know why you cannot follow the plan so we can try to help you.
- Tell us what medications you are taking.
- See your PCP for all preventive services

As your Specialist I will:

- Communicate with your Primary Care Physician (PCP) and provide timely written reports.
- Notify your PCP of no-shows, cancellations and other actions that may place your care in jeopardy.
- Notify your PCP if you are being referred to another specialist
- Remind you of tests due and inform you of your test results
- End every visit with clear instructions about expectations, treatment goals, and how I will coordinate with your PCP

Coordination of care and communication back to your PCP is my priority. Should you have other physicians managing your care please inform them that I am the specialist managing your Obstetrical (pregnancy) and Gynecological (female and urinary issues) problems and condition and that I require communication regarding any treatment that may affect my treatment plan.

Regular Hours

Monday and Thursday	8:00am-6:00pm
Tuesday, Wednesday & Friday	8:00am-5:30pm
Some Saturdays	8:00-2:00pm (over for more hours)

A Patient-Centered Medical Home - neighborhood (PCMH-n) is a system of care in which a team of health professionals work together to provide your entire healthcare needs. You, the patient, are the most important part of the PCMH-n. When you take an active role in your health and work closely with us, you can be sure that you're getting the care you need.

After Hours

We have multiple office sites covering Wayne, Macomb & Oakland counties to conveniently serve you and offer you varied options for urgent appointments. For OB emergencies or if you think you might be in labor, call our dedicated emergency OB line.

Urgent appointments 586-415-6200
9:00am – 5:00pm Option 1

OB Emergencies ONLY 586-415-6216
9:00am – 5:00pm

If you have a life-threatening emergency situation call 911. Go to your closest emergency room. Know where those hospitals nearest to you are located prior to experiencing a medical emergency.

For non-life-threatening emergencies after hours call our answering service at 586-693-8323. An Eastside Gynecology & Obstetrics doctor on call will advise you what to do including:

- a) Symptomatic treatment until we can see you the next morning.
- b) Advise you to go to a St John or Beaumont Urgent Care
- c) Advise you to go to the Emergency Room at a St. John or Beaumont Emergency Rooms or if necessary, the closest ER.

Prescription Refills

Call the office and follow the prompt for prescription refills. This prescription line should be used for prescriptions WE prescribe you (please allow 48 hours).

Patient Portal

We have a patient portal that supports two-way secure communication.

Urgent Care Locations

ST JOHN URGENT CARE LOCATIONS

BEAUMONT URGENT CARE LOCATION

St John Eastside Pediatric and Adult Urgent Care

21000 E 12 Mile Rd
Saint Clair Shores, MI 48081
(586) 498-3606 Hours: **M-F:** 5 p.m. to 10 p.m. **Sat-Sun:** 11 a.m. to 7 p.m.

St John Medical Ctr-Harrison

25990 Crocker Blvd
Harrison Township, MI 48045
(586) 465-5501 Hours: **M-F:** 5 p.m. to 10 p.m.; **Sat-Sun:** 11 a.m. to 7 p.m.

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21000 E 12 Mile Rd
Saint Clair Shores, MI 48081
(586) 498-3606 Hours: **M-F:** 5 p.m. to 10 p.m. **Sat-Sun:** 11 a.m. to 7 p.m.

Cornerstone After Hours Medical Care

46591 Romeo Plank
Macomb Township, MI 48044
(586) 226-6161 Hours: **M-F:** 5 p.m. to 10 p.m.; **Sat-Sun:** 11 a.m. to 7 p.m.

Grosse Pointe

20311 Mack Avenue Grosse Pointe Woods, MI
48236
(313) 499-6000
Hours: Daily, 8am - 10pm 7 days a week, 365 days
including all holidays